

TERMS AND CONDITIONS OF BUSINESS

The customer's attention is drawn in particular to the provisions of clause 12.

1. **Interpretation**
 - 1.1 **Definitions:**

"Business Day" means a day, other than a Saturday, Sunday or public holiday in England, when banks in London are open for business.

"Business Hours" means the period from 9.00 am to 5.00 pm on any Business Day.

"Conditions" means the terms and conditions set out in this document as amended from time to time in accordance with clause 15.3.

"Contract" means the contract between the Supplier and the Customer for the sale and purchase of the Goods in accordance with these Conditions.

"Customer" means the person or firm who purchases the Goods from the Supplier.

"Delivery Location" has the meaning given in clause 8.2.

"Force Majeure Event" means an event, circumstance or cause beyond a party's reasonable control.

"Goods" means the goods (or any part of them) set out in the Order.

"MTM Artwork Guidelines" means the artwork guidelines set out on the Supplier's website (<https://www.mtmproducts.co.uk/>)

"Non-Standard Materials" means products/goods that are customised, manufactured to order, or otherwise not part of the Supplier's standard inventory. Examples of Non-Standard Materials include, but are not limited to, items with custom specifications, unique designs, or non-standard configurations.

"Order" means the Customer's order for the Goods, as set out in the Customer's purchase order form, the Customer's written acceptance of the Supplier's quotation, or overleaf, as the case may be.

"Specification" means any specification for the Goods, including any related plans and drawings, that is agreed in writing by the Customer and the Supplier.

"Supplier" means M.T.M. Products (Industrial Screen Process Printers) Limited (registered in England and Wales with company number 01287490, whose registered address is Foxwood Road, Sheepbridge, Chesterfield, S41 9RF).
 - 1.2 **Interpretation:**
 - 1.2.1 A **person** includes a natural person, corporate or unincorporated body (whether or not having separate legal personality).
 - 1.2.2 A reference to a party includes its personal representatives, successors and permitted assigns.
 - 1.2.3 A reference to legislation or a legislative provision is a reference to it as amended or re-enacted. A reference to legislation or a legislative provision includes all subordinate legislation made under that legislation or legislative provision.
 - 1.2.4 Any words following the terms **including, include, in particular, for example** or any similar expression shall be interpreted as illustrative and shall not limit the sense of the words preceding those terms.
 - 1.2.5 A reference to **writing** or **written** excludes fax but not email.
2. **Basis of contract**
 - 2.1 These Conditions apply to the Contract to the exclusion of any other terms that the Customer seeks to impose or incorporate, or which are implied by law, trade custom, practice or course of dealing.
 - 2.2 The Order constitutes an offer by the Customer to purchase the Goods in accordance with these Conditions. The Customer is responsible for ensuring that the terms of the Order and any applicable Specification are complete and accurate.
 - 2.3 The Order shall only be deemed to be accepted when the Supplier issues a written acceptance of the Order, at which point and on which date the Contract shall come into existence.
 - 2.4 The Customer waives any right it might otherwise have to rely on any term endorsed upon, delivered with or contained in any documents of the Customer that is inconsistent with these Conditions.
 - 2.5 Any samples, drawings or advertising produced by the Supplier and any descriptions or illustrations contained in the Supplier's catalogues or brochures are produced for the sole purpose of giving an approximate idea of the Goods referred to in them. They shall not form part of the Contract nor have any contractual force.
 - 2.6 A quotation for the Goods given by the Supplier shall not constitute an offer. A quotation shall only be valid for a period of 14 days from its date of issue.
3. **Goods**
 - 3.1 The Goods are described in the Supplier's catalogue as modified by any applicable Specification.
 - 3.2 To the extent that the Goods are to be manufactured in accordance with a Specification supplied by the Customer, the Customer shall indemnify the Supplier against all liabilities, costs, expenses, damages and losses (including any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties and legal and other reasonable professional costs and expenses) suffered or incurred by the Supplier in connection with any claim made against the Supplier for actual or alleged infringement of a third party's intellectual property rights arising out of or in connection with the Supplier's use of the Specification. This clause 3.2 shall survive termination of the Contract.
- 3.3 The Supplier reserves the right to amend the Specification if required by any applicable statutory or regulatory requirement, and the Supplier shall notify the Customer in any such event.
4. **Non-Standard Materials**
 - 4.1 In the event that the Customer orders Non-Standard Materials from the Supplier, upon receipt of the Non-Standard Materials order, the Supplier will issue the agreement contained in Annex 1 ("**NCNR**") of this document containing specific terms in relation to orders made for Non-Standard Materials. A separate NCNR must be completed for each order of Non-Standard Materials.
5. **End Usage**
 - 5.1 If requested the Supplier will make product recommendations for particular usage but no guarantee is given, either express or implied, and it is for the customer to satisfy themselves as to the fitness of the Supplier's product for the end use that he has in mind and to advise the Supplier of any specific technical or safety requirements at the time of enquiry and Order. The Supplier will use its discretion as to the product material used unless specifically instructed by the Customer at the time of ordering. Samples of all substrates are available upon request. As part of its policy of ongoing improvement the Supplier reserves the right to upgrade its material specifications at any time without notice.
6. **Clarity of copy**
 - 6.1 A charge may be made to cover any extra work that may arise from copy that is supplied which does not comply with the MTM Artwork Guidelines. Customer's will be made aware of this charge.
7. **Colour Matching**
 - 7.1 Unless a specific colour match is requested all colours will be in accordance with the Supplier's standard range. Any colour outside of the standard range will be denoted a special match and charged accordingly. Whilst every effort will be made to achieve a commercially acceptable match, due to the technical problems involved in ink manufacture and the effects of different bases on the apparent colour, the Company cannot guarantee a perfect result.
8. **Delivery**
 - 8.1 The Supplier shall ensure that:
 - 8.1.1 each delivery of the Goods is accompanied by a delivery note that shows the date of the Order, all relevant Customer and Supplier reference numbers, the type and quantity of the Goods (including the code number of the Goods, where applicable), special storage instructions (if any) and, if the Goods are being delivered by instalments, the outstanding balance of Goods remaining to be delivered; and
 - 8.1.2 if the Supplier requires the Customer to return any packaging materials to the Supplier, that fact is clearly stated on the delivery note. The Customer shall make any such packaging materials available for collection at such times as the Supplier shall reasonably request. Returns of packaging materials shall be at the Supplier's expense.
 - 8.2 The Supplier shall deliver the Goods to the location set out in the Order or such other location as the parties may agree (**Delivery Location**) at any time after the Supplier notifies the Customer that the Goods are ready.
 - 8.3 Delivery is completed on the completion of unloading of the Goods at the Delivery Location.
 - 8.4 Any dates quoted for delivery are approximate only, and the time of delivery is not of the essence. The Supplier shall not be liable for any delay in delivery of the Goods that is caused by a Force Majeure Event or the Customer's failure to provide the Supplier with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods.
 - 8.5 If the Supplier fails to deliver the Goods, its liability shall be limited to the costs and expenses incurred by the Customer in obtaining replacement goods of similar description and quality in the cheapest market available, less the price of the Goods. The Supplier shall have no liability for any failure to deliver the Goods to the extent that such failure is caused by a Force Majeure Event or the Customer's failure to provide the Supplier with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods.
 - 8.6 If the Customer fails to accept delivery of the Goods within three Business Days of the Supplier notifying the Customer that the Goods are ready, then, except where such failure or delay is caused by a Force Majeure Event or the Supplier's failure to comply with its obligations under the Contract in respect of the Goods:
 - 8.6.1 delivery of the Goods shall be deemed to have been completed at 9.00 am on the third Business Day after the day on which the Supplier notified the Customer that the Goods were ready; and

8.6.2	the Supplier shall store the Goods until actual delivery takes place, and charge the Customer for all related costs and expenses (including insurance).	10.3.4	notify the Supplier immediately if it becomes subject to any of the events listed in clause 13.1.2 to clause 13.1.4; and
8.7	If ten Business Days after the day on which the Supplier notified the Customer that the Goods were ready for delivery the Customer has not accepted actual delivery of them, the Supplier may resell or otherwise dispose of part or all of the Goods and, after deducting reasonable storage and selling costs, account to the Customer for any excess over the price of the Goods or charge the Customer for any shortfall below the price of the Goods.	10.3.5	give the Supplier such information as the Supplier may reasonably require from time to time relating to: 10.3.5.1 the Goods; and 10.3.5.2 the ongoing financial position of the Customer.
8.8	If the Supplier delivers up to and including 5% more or less than the quantity of Goods ordered the Customer may not reject them, but on receipt of notice from the Customer that the wrong quantity of Goods was delivered, the Supplier shall make a pro rata adjustment to the invoice for the Goods.	10.4	Subject to clause 10.5, the Customer may resell or use the Goods in the ordinary course of its business (but not otherwise) before the Supplier receives payment for the Goods. However, if the Customer resells the Goods before that time: 10.4.1 it does so as principal and not as the Supplier's agent; and 10.4.2 title to the Goods shall pass from the Supplier to the Customer immediately before the time at which resale by the Customer occurs.
8.9	The Supplier may deliver the Goods by instalments, which shall be invoiced and paid for separately. Each instalment shall constitute a separate contract. Any delay in delivery or defect in an instalment shall not entitle the Customer to cancel any other instalment.	10.5	At any time before title to the Goods passes to the Customer, the Supplier may require the Customer to deliver up all Goods in its possession that have not been resold, or irrevocably incorporated into another product and if the Customer fails to do so promptly, enter any premises of the Customer or of any third party where the Goods are stored in order to recover them.
9.	Quality	11.	Price and payment
9.1	The Supplier warrants that on delivery the Goods shall: 9.1.1 conform in all material respects with the Specification; and 9.1.2 be free from material defects in design, material and workmanship; and 9.1.3 be of satisfactory quality (within the meaning of the Sale of Goods Act 1979).	11.1	The price of the Goods shall be the price set out in the Order, or, if no price is quoted, the price set out in the Supplier's published price list in force as at the date of delivery.
9.2	Subject to clause 9.3, if: 9.2.1 the Customer gives notice in writing to the Supplier within 30 days upon receipt of the Goods that some or all of the Goods do not comply with the warranty set out in clause 9.1; 9.2.2 the Supplier is given a reasonable opportunity of examining such Goods; and 9.2.3 the Customer (if asked to do so by the Supplier) returns such Goods to the Supplier's place of business, in its original packaging, at the Supplier's cost, the Supplier shall, at its option, repair or replace the defective Goods, or refund the price of the defective Goods in full.	11.2	Payment terms shall be as outlined in the Order or separate agreement between the parties.
9.3	The Supplier shall not be liable for the Goods' failure to comply with the warranty set out in clause 9.1 if: 9.3.1 the Customer makes any further use of such Goods after giving notice in accordance with clause 9.2; 9.3.2 the defect arises because the Customer failed to follow the Supplier's oral or written instructions as to the storage, commissioning, installation, use or maintenance of the Goods or (if there are none) good trade practice regarding the same; 9.3.3 the defect arises as a result of the Supplier following any drawing, design or specification supplied by the Customer; 9.3.4 the Customer alters or repairs such Goods without the written consent of the Supplier; 9.3.5 the defect arises as a result of fair wear and tear, wilful damage, negligence, or abnormal storage or working conditions; or 9.3.6 the Goods differ from the Specification as a result of changes made to ensure they comply with applicable statutory or regulatory requirements.	11.3	The Supplier may, by giving notice to the Customer at any time before delivery, increase the price of the Goods to reflect any increase in the cost of the Goods that is due to: 11.3.1 any factor beyond the Supplier's control (including foreign exchange fluctuations, increases in taxes and duties, and increases in labour, materials and other manufacturing costs); 11.3.2 any request by the Customer to change the delivery date(s), quantities or types of Goods ordered, or the Specification; or 11.3.3 any delay caused by any instructions of the Customer or failure of the Customer to give the Supplier adequate or accurate information or instructions.
9.4	Except as provided in this clause 9, the Supplier shall have no liability to the Customer in respect of the Goods' failure to comply with the warranty set out in clause 9.1.	11.4	The price of the Goods: 11.4.1 excludes amounts in respect of value added tax (VAT), which the Customer shall additionally be liable to pay to the Supplier at the prevailing rate, subject to the receipt of a valid VAT invoice; and 11.4.2 excludes the costs and charges of packaging, insurance and transport of the Goods, which shall be invoiced to the Customer.
9.5	The terms implied by sections 13 to 15 of the Sale of Goods Act 1979 are, to the fullest extent permitted by law, excluded from the Contract.	11.5	The Supplier may invoice the Customer for the Goods on the date of dispatch of the Goods to the Customer.
9.6	These Conditions shall apply to any repaired or replacement Goods supplied by the Supplier.	11.6	The Customer shall pay each invoice submitted by the Supplier: 11.6.1 on or before the last Business Day of the month following the month of invoice unless otherwise agreed in writing; and 11.6.2 in full and in cleared funds to a bank account nominated in writing by the Supplier, and time for payment shall be of the essence of the Contract.
10.	Title and risk	11.7	If the Customer fails to make a payment due to the Supplier under the Contract by the due date, then, without limiting the Supplier's remedies under clause 13, the Customer shall pay interest on the overdue sum from the due date until payment of the overdue sum, whether before or after judgment. Interest under this clause 11.7 will accrue each day at 8% a year above the Bank of England's base rate from time to time, but at 8% a year for any period when that base rate is below 0%.
10.1	The risk in the Goods shall pass to the Customer on completion of delivery.	11.8	All amounts due under the Contract shall be paid in full without any set-off, counterclaim, deduction or withholding (other than any deduction or withholding of tax as required by law).
10.2	Title to the Goods shall not pass to the Customer until the Supplier receives payment in full (in cash or cleared funds) for the Goods in respect of which payment has become due, in which case title to the Goods shall pass at the time of payment.	11.9	The Customer agrees to pay the full purchase price for Non-Standard Materials, as specified in the Order, regardless of circumstances preventing the use, sale, or delivery of the materials.
10.3	Until title to the Goods has passed to the Customer, the Customer shall: 10.3.1 store the Goods separately from all other goods held by the Customer so that they remain readily identifiable as the Supplier's property; 10.3.2 not remove, deface or obscure any identifying mark or packaging on or relating to the Goods; 10.3.3 maintain the Goods in satisfactory condition and keep them insured against all risks for their full price from the date of delivery;	12.	Limitation of liability
		12.1	The limits and exclusions in this clause reflect the insurance cover the Supplier has been able to arrange and the Customer is responsible for making its own arrangements for the insurance of any excess liability.
		12.2	References to liability in this clause 12 include every kind of liability arising under or in connection with the Contract including liability in contract, tort (including negligence), misrepresentation, restitution or otherwise.
		12.3	Nothing in the Contract limits any liability for: 12.3.1 death or personal injury caused by negligence; 12.3.2 fraud or fraudulent misrepresentation; 12.3.3 breach of the terms implied by section 12 of the Sale of Goods Act 1979;

12.3.4	defective products under the Consumer Protection Act 1987; or			
12.3.5	any liability that legally cannot be limited.			
12.4	Subject to clause 12.3, the Supplier's total liability to the Customer shall not exceed the total purchase price of the Goods			
12.5	Subject to clause 12.3, the following types of loss are wholly excluded:	15.2	Entire agreement.	
12.5.1	loss of profits;		15.2.1	The Contract constitutes the entire agreement between the parties.
12.5.2	loss of sales or business;		15.2.2	Each party acknowledges that in entering into the Contract it does not rely on any statement, representation, assurance or warranty (whether made innocently or negligently) that is not set out in the Contract. Each party agrees that it shall have no claim for innocent or negligent misrepresentation [or negligent misstatement] based on any statement in the Contract.
12.5.3	loss of agreements or contracts;			
12.5.4	loss of anticipated savings;			
12.5.5	loss of use or corruption of software, data or information;			
12.5.6	loss of or damage to goodwill; and			
12.5.7	indirect or consequential loss.			
12.6	This clause 12 shall survive termination of the Contract.			
13. Termination		15.3	Variation.	No variation of this Contract shall be effective unless it is in writing and signed by the parties (or their authorised representatives).
13.1	Without limiting its other rights or remedies, the Supplier may terminate this Contract with immediate effect by giving written notice to the Customer if:	15.4	Waiver.	
13.1.1	the Customer commits a material breach of any term of the Contract and (if such a breach is remediable) fails to remedy that breach within seven days of that party being notified in writing to do so;		15.4.1	Except as set out in clause 2.4, a waiver of any right or remedy is only effective if given in writing and shall not be deemed a waiver of any subsequent right or remedy.
13.1.2	the Customer takes any step or action in connection with its entering administration, provisional liquidation or any composition or arrangement with its creditors (other than in relation to a solvent restructuring), obtaining a moratorium, being wound up (whether voluntarily or by order of the court, unless for the purpose of a solvent restructuring), having a receiver appointed to any of its assets or ceasing to carry on business or, if the step or action is taken in another jurisdiction, in connection with any analogous procedure in the relevant jurisdiction;	15.5	Severance.	If any provision or part-provision of the Contract is or becomes invalid, illegal or unenforceable, it shall be deemed deleted, but that shall not affect the validity and enforceability of the rest of the Contract. If any provision of the Contract is deemed deleted under this clause 15.5 the parties shall negotiate in good faith to agree a replacement provision that, to the greatest extent possible, achieves the intended commercial result of the original provision.
13.1.3	the Customer suspends, threatens to suspend, ceases or threatens to cease to carry on all or a substantial part of its business; or	15.6	Notices.	
13.1.4	the Customer's financial position deteriorates so far as to reasonably justify the opinion that its ability to give effect to the terms of the Contract is in jeopardy.		15.6.1	Any notice given to a party under or in connection with the Contract shall be in writing and shall be:
13.2	Without limiting its other rights or remedies, the Supplier may suspend provision of the Goods under the Contract or any other contract between the Customer and the Supplier if the Customer becomes subject to any of the events listed in clause 13.1.2 to clause 13.1.4, or the Supplier reasonably believes that the Customer is about to become subject to any of them, or if the Customer fails to pay any amount due under this Contract on the due date for payment.		15.6.1.1	delivered by hand or by pre-paid first-class post or other next working day delivery service at its registered office (if a company) or its principal place of business (in any other case); or
13.3	Without limiting its other rights or remedies, the Supplier may terminate the Contract with immediate effect by giving written notice to the Customer if the Customer fails to pay any amount due under the Contract on the due date for payment.		15.6.1.2	sent by email to the following addresses (or an address substituted in writing by the party to be served): Supplier: sales@mtmproducts.co.uk. Customer: such address that the Quote was provided to.
13.4	On termination of the Contract for any reason the Customer shall immediately pay to the Supplier all of the Supplier's outstanding unpaid invoices and interest and, in respect of Goods supplied but for which no invoice has been submitted, the Supplier shall submit an invoice, which shall be payable by the Customer immediately on receipt.		15.6.2	Any notice shall be deemed to have been received:
13.5	Termination of the Contract, however arising, shall not affect any of the parties' rights and remedies that have accrued as at termination, including the right to claim damages in respect of any breach of the Contract which existed at or before the date of termination.		15.6.2.1	if delivered by hand, at the time the notice is left at the proper address;
13.6	Any provision of the Contract that expressly or by implication is intended to come into or continue in force on or after termination of the Contract shall remain in full force and effect.	15.7	Third party rights.	
14. Force majeure			15.7.1	Unless it expressly states otherwise, the Contract does not give rise to any rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of the Contract.
	Neither party shall be in breach of the Contract or otherwise liable for any failure or delay in the performance of its obligations if such delay or failure results from a Force Majeure Event. The time for performance of such obligations shall be extended accordingly. If the period of delay or non-performance continues for 6 months, the party not affected may terminate the Contract by giving 14 days' written notice to the affected party.	15.8	Governing law.	The Contract, and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with it or its subject matter or formation, shall be governed by and construed in accordance with the law of England and Wales.
15. General		15.9	Jurisdiction.	Each party irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with the Contract or its subject matter or formation.
15.1	Assignment and other dealings.			
15.1.1	The Supplier may at any time assign, transfer, mortgage, charge, subcontract, delegate, declare a trust over or deal in any other manner with all or any of its rights or obligations under the Contract.			

ANNEX 1 – NON-CANCELLABLE AND NON-RETURNABLE AGREEMENT FOR NON-STANDARD MATERIAL